National Student Survey

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Please write in your date and month of birth.
This information is essential to validate your response.
We may contact you again if your date and month of birth are missing or incorrect.

DD | MM

For each statement, show the extent of your agreement or disagreement by putting a cross in the one box ☒ which best reflects your current view of the course as a whole. If you need to change your answer obliterate your cross by completely shading the box ■ then place a cross in the correct box. Please use black or blue ink pen.

	Definitely agree	Mostly agree	Neither agree nor disagree	Mostly disagree	Definitely disagree	Not applicable
The teaching on my course						
1. Staff are good at explaining things	☐	☐	☐	☐	☐	☐
2. Staff have made the subject interesting	☐	☐	☐	☐	☐	☐
3. Staff are enthusiastic about what they are teaching	☐	☐	☐	☐	☐	☐
4. The course is intellectually stimulating	☐	☐	☐	☐	☐	☐
Assessment and feedback						
5. The criteria used in marking have been clear in advance	☐	☐	☐	☐	☐	☐
6. Assessment arrangements and marking have been fair	☐	☐	☐	☐	☐	☐
7. Feedback on my work has been prompt	☐	☐	☐	☐	☐	☐
8. I have received detailed comments on my work	☐	☐	☐	☐	☐	☐
9. Feedback on my work has helped me clarify things I did not understand	☐	☐	☐	☐	☐	☐
Academic support						
10. I have received sufficient advice and support with my studies	☐	☐	☐	☐	☐	☐
11. I have been able to contact staff when I needed to	☐	☐	☐	☐	☐	☐
12. Good advice was available when I needed to make study choices	☐	☐	☐	☐	☐	☐
Organisation and management						
13. The timetable works efficiently as far as my activities are concerned	☐	☐	☐	☐	☐	☐
14. Any changes in the course or teaching have been communicated effectively	☐	☐	☐	☐	☐	☐
15. The course is well organised and is running smoothly	☐	☐	☐	☐	☐	☐
Learning resources						
16. The library resources and services are good enough for my needs	☐	☐	☐	☐	☐	☐
17. I have been able to access general IT resources when I needed to	☐	☐	☐	☐	☐	☐
18. I have been able to access specialised equipment, facilities, or rooms when I needed to	☐	☐	☐	☐	☐	☐

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Please turn over to complete the questionnaire

	Definitely agree	Mostly agree	Neither agree nor disagree	Mostly disagree	Definitely disagree	Not applicable
Personal development						
19. The course has helped me to present myself with confidence	☐	☐	☐	☐	☐	☐
20. My communication skills have improved	☐	☐	☐	☐	☐	☐
21. As a result of the course, I feel confident in tackling unfamiliar problems	☐	☐	☐	☐	☐	☐
Overall satisfaction						
22. Overall, I am satisfied with the quality of the course	☐	☐	☐	☐	☐	☐

Looking back on the experience, are there any particularly positive or negative aspects of your course you would like to highlight? (Please use the boxes below.) Please ensure that your comments do not identify you individually.

Positive

Negative

Students' Union (Association or Guild)

Thinking of all the services, including support, activities and academic representation provided by the Students' Union (Association or Guild) at your institution, to what extent do you agree with the following statement:

	Definitely agree	Mostly agree	Neither agree nor disagree	Mostly disagree	Definitely disagree	Not applicable
	☐	☐	☐	☐	☐	☐

To help us validate your response please can you provide the first four characters of your email address. ☐☐☐☐

Thank you for participating in the National Student Survey 2014

You may also complete this survey online at: www.thestudentsurvey.com

Scan here to complete online

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Serial No.

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